

Health-Related Social Needs (HRSN) Enhanced Service: Asthma Remediation (2.3) Qualification Recommendations for HRSN Providers of components 2.3.b1 and c.

The below guidance relates specifically to qualifications for providers of components b.1 and c. under 2.3 Asthma Remediation. Visit <https://nyschildrensasthma.org/nyher-overview/> for information related to other components.

Suggested Qualifications/Contractor Requirements

Services can be delivered by qualified CBOs or home performance contractors identified as an eligible Asthma Remediation HRSN Service Provider by the SCN, based on demonstrating the below criteria:

1. Current status (provisional or full) as a contractor for the New York State Energy Research and Development Authority (NYSERDA) Empower+ Program. Note: Contractors currently on suspension or probation or that have been on probation in the past year or have been suspended from any NYSEDA program should be deemed ineligible.
2. At commencement of Asthma Remediation services, HRSN Service Providers for component c. are required to have at least one staff with Building Performance Institute Healthy Homes Evaluator (HHE) certification. A staff member with the HHE certification must be on the job site 30% of time when measures are being installed.

Information on the HHE is available at <http://www.bpi.org/certified-professionals/healthy-home-evaluator>.

3. Building Performance Institute [Healthy Housing Principles](#) certification is required for any staff conducting Asthma Remediation Services Component 2.3b.1 Dwelling Assessment and Determination of Scope of Work (SOW).
4. Projects must be completed within [SCN to indicate number of days, suggested range 120 to 180] from referral acceptance. All completion documents must be submitted within [SCN to indicate number of days, suggested range 15 to 30] of completing work.
5. Participating entities will comply with related SOW Technical Review protocols established by the SCN and with the quality assurance expectation that 10% of completed Asthma Remediation projects will be inspected based on further instruction from the SCN.

Technical Qualifications and Administrative Capacity

1. Proof of technical and administrative capacity to deliver, or willingness to subcontract with appropriately licensed and accredited parties for the full menu of Asthma Remediation services. This includes organization/subcontractor demonstration of technical qualifications including relevant training certificates, awards, certifications or plans for becoming certified.
2. Demonstrated experience delivering each of the components and allowable measures under Asthma Remediation. For example, for Integrated Pest Management (IPM), clearly outline past experience or plans for delivering IPM services in alignment with the *Integrated Pest Management Toolkit For Building Owners, Managers, and Staff* located at <https://www.nyc.gov/assets/doh/downloads/pdf/pesticide/ipm-toolkit.pdf> For distribution of supportive products and measure installation, outline past experience delivering supportive products and providing resident education and end-user demonstration of installed measure functionality and optimization.

3. Verification of existing and/or planned relationships with relevant subcontracting entities and capacity to ensure oversight of all technical work subcontracted.
4. Demonstrated competence in managing projects efficiently and effectively, including a management strategy for coordination across all relevant entities including the SCN(s).
5. Technical and administrative capacity to deliver services in designated counties served by the SCN.
6. Proven record of capacity to complete similar projects in a timely manner and adequate workforce capacity to assume work as an HRSN Service Provider for Asthma Remediation.

Value and Quality Assurance

Prospective HRSN Service Providers must provide information regarding and evidence of a continuous commitment to quality installations and exemplary customer service. This should include information demonstrating adherence to cost-effective industry standard rates for similar work, historical proof of exemplary customer service, and dedication to ensuring quality assurance on work completed.

***DISCLAIMER:** *This information is not presented as a source of legal advice. SCNs should follow internal organizational protocols/policies related to selection of service providers including seeking appropriate legal counsel as needed.*